

CONSUMER WINCH

Warranty Information

Ramsey Winches are designed and built to exacting specifications. Care and skill go into every winch we make. If the need should arise, warranty procedure is outlined on the back of your self-addressed postage paid warranty card. Please read and fill out the enclosed warranty card and send it to Ramsey Winch Company. If you have problems with your winch, please follow instructions for proper service on all warranty claims.

Limited Lifetime Warranty

Ramsey Winch offers a limited lifetime warranty for each new Ramsey consumer/RV winch against manufacturing defects in workmanship and materials on all mechanical components.

Warranty registration cards for each winch must be submitted at the time of purchase or within 30 days. Warranty will only be valid for the original purchase of the winch and installed on the vehicles with which they were originally registered.

New synthetic rope assemblies are warranted against defects in workmanship and materials. No warranty applies after initial use.

All Ramsey mounting kits and other accessories carry a 1-year limited warranty against defects in material and workmanship.

This warranty is void if winch is used in commercial/industrial applications other than front mount self-recovery.

Electrical components consisting of motors, solenoids, wiring, wire connectors and associated parts carry a 1-year limited warranty. Battery isolators carry a 90-day limited warranty.

The obligation under this Warranty, statutory or otherwise, is limited to the replacement or repair at the manufacturer's factory, or at a point designated by the manufacturer, upon inspection of such part, to have been defective in material or workmanship. This Warranty does not obligate Ramsey Winch Company to bear the cost of transportation charges in connection with the replacement or repair of defective parts, nor shall it apply to a product upon which repairs or alterations have been made, unless authorized by the manufacturer, or for equipment misused, neglected, or improperly installed.

IMPORTANT NOTICE: To the fullest extent permitted by applicable law, the following are hereby excluded and disclaimed: 1. All warranties of fitness for a particular purpose; 2. All warranties of merchantability; 3. All claims for consequential or incidental damages. There are no warranties that extend beyond the description that appears on the face hereof.

Some states do not allow the above exclusions or disclaimers in consumer transactions and as such this disclaimer/exclusion may not apply to your particular case.

To the extent such warranties of fitness for a particular purpose or merchantability are deemed to apply to this product, they exist for only so long as the express limited warranty elsewhere set forth is in existence.

Ramsey Winch Company makes no warranty in respect to accessories, same being subject to the warranties of their respective manufacturers.

Ramsey Winch Company, whose policy is one of continuous product improvement, reserves the right improve any product through changes in design and materials as it may deem desirable without being obligated to incorporate such changes in products of previous manufacture.

If field service at the request of the buyer is rendered and the fault is found not to be with Ramsey Winch Company's product, the buyer shall pay the time and expense cost of the field representative. Bills for service, labor, or other expenses which have been incurred by the buyer without express approval or authorization by Ramsey Winch Company will not be accepted.

This warranty gives you specific legal rights and you may also have other legal rights which vary from state to state.



Ramsey Winch Company

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